9.   (Previously Presented)   The method of claim 5 wherein said

directing step comprises directing a search of files for a predetermined message in at least

one of the plurality of workstations, and said retrieving step comprises retrieving files

that include said predetermined message.

10.   (Previously Presented)   The method of claim 9 wherein said

directing step comprises directing a search of files for an error indicator in at least one of

the plurality of workstations, and said retrieving step comprises retrieving files that

include said error indicator.

11.   (Currently Amended) An apparatus for remotely enhancing a picture

archiving and communication system comprising:

a remote first terminal in communication with a web-based server via an Internet

connection, said remote first terminal remotely monitoring a picture archiving and

communication system workstation to generate a remote signal requesting installation of

software in response to an error at reported by the workstation;

a plurality of picture archiving and communication system workstations

connected to said web-based server; and

said web-based server comprising an installer for simultaneously installing

software to said plurality of picture archiving and communication system workstations

responsive to said remote signal.

OK
to enter
M. Thompson
12.20.04

4